

# BENEFITS

## ServiceFSA™

- Pre-purchased hours provide increased flexibility and availability
- Tiered rates based on investment level
- Cost-effective program reduces maintenance expenditure
- Predictable costs due to fixed pricing model
- Reduced invoice complexity thanks to one-time billing of bulk hours
- Work with highly qualified service engineers
- Increase onsite expertise and reduce costs by supplementing maintenance staff
- Comprehensive support for all equipment types, brands, and models
- Corporate plans available

## ServiceFSA™

- Audits
- Inspections
- On-Site Training
- Preventive Maintenance Service
- Repairs and Rebuilds

Transportation and living costs are additional charges billed at actual. Travel time hours are charged at a prevailing fixed rate of \$110/HR and is not included in your serviceFSA program. See serviceFSA contract for complete terms.



## SERVICE

manroland Goss web systems offers a comprehensive range of service programs to repair, maintain, optimize, and extend the life of your equipment. Backed by an expert team of service specialists, we are well-positioned to support all your equipment service needs.

Our ServiceFSA program offers volume discounts on service rates based on the number of hours you purchase. This provides the potential for you to reduce your overall maintenance spend, meanwhile showing recognition for your partnership with us. Pre-negotiated fixed rates help you control and maintain a predictable maintenance expenditure. ServiceFSA can be applied to any of our service disciplines and used for inspections, maintenance, repairs, rebuilds, and training activities to name a few.

The program reduces complexity within your ordering and invoice payment processes. Hours are simply applied to each service activity as they are incurred. Each month we will provide a detailed report showing the hours used, and your balance.

We have a program appropriate for all companies, regardless of the size or the number of locations. Our service managers will work with you to understand your expectations and needs so we can create a program that best fits your needs.

Compare			ServiceFSA			
STD Service Rates/ HR			150 HRS	250 HRS	500 HRS	1,000 HRS
Standard	PECOM Eng/Training	\$168.00	\$145.00	\$140.00	\$135.00	\$130.00
	Demonstrator Training	\$157.00				
	Electrical Support	\$150.00				
	Mechanical Support	\$150.00				
Overtime	PECOM Eng/Training	\$252.00	On-Site Labor Hours 1.5 Plan Price			
	Demonstrator Training	\$235.50				
	Electrical Support	\$225.00				
	Mechanical Support	\$225.00				
Sunday & Overtime	PECOM Eng/Training	\$336.00	On-Site Labor Hours 2.0 Plan Price			
	Demonstrator Training	\$314.00				
	Electrical Support	\$300.00				
	Mechanical Support	\$300.00				